Acorn Behaviour Consultancy
Strategic Plan

2019 - 2024
Having worked in the disability sector since 1980, our principal behaviour support practitioner, Helen Bailey, has developed a unique and intuitive interactive style and an innate passion to promote the quality of life of people with disability in general, and those who exhibit challenging behaviour in particular. Enhancing her skills with a Masters in Health Science in 2016 is a testament to her commitment to providing a quality service to her customers.
Business Structure
Acorn Behaviour Consultancy operates as a sole trader.

All clinical duties are performed by the principal Behaviour Practitioner.

Acorn Behaviour Consultancy works in close collaboration with other service providers (Day Programmes and Accommodation Services) to provide comprehensive behaviour support to our customers and their families.
Our vision is of a socially just, accessible and inclusive community, in which the human rights, inclusivity, contribution, potential and diversity of all individuals with disability are recognised, respected and celebrated with pride.
Mission
Acorn Behaviour Consultancy utilizes a positive approach to behaviour support, based on comprehensive assessment and analysis of the meaning and function of behaviour in a whole-of-life context.

Our aim is to provide a respectful and sensitive environment in which the customer is empowered to achieve and maintain their individual lifestyle goals.
Values
Great Oaks from Little Acorns grow
Value One

Our customers are people first, with human, legal, and service user rights that must be recognised and respected.

- Acorn Behaviour Consultancy ensures that people who receive a behaviour support service are protected from exploitation, abuse, neglect, and unlawful and degrading treatment.

- Acorn Behaviour Consultancy ensures that people who receive behaviour support services have access to services that support a reasonable quality of life and to choose their own lifestyle.
Value Two

All activities related to behaviour support will be supportive and respectful of the individual needs and goals of the customer, as identified through his/her NDIS Plan, and be based on a current and comprehensive assessment.

Acorn Behaviour will ensure each customer has opportunities to: access information; participate in decisions which affect their lives; receive services in a manner which results in the least restriction of their rights and opportunities; pursue any grievance without fear of recrimination from service providers or discontinuation of services.
Value 3

Our customers are entitled to respect and dignity; to live in and be part of the community; to realise their individual capacities for physical, social, emotional and intellectual development

Acorn Behaviour Consultancy will ensure that

- customers have access to advocacy support where necessary to ensure adequate participation in decision-making about the services they receive;
- the family relationships of the customer are preserved;
- sensitivity to the cultural and linguistic background of the customer is upheld.
Acorn Behaviour Consultancy Goals
Goal One: to maintain viability in an ever expanding market

Commitment to continuous professional development both within and outside of NDIS requirements. Continuous evaluation of service via feedback from customers and their support networks. In delivering realistic, measurable and sustainable outcomes for participants and their families, Acorn Behaviour Consultancy provides a consistent and defined approach to the provision of positive behaviour support services.
Goal two: reduction in the use of restricted practices within behaviour support plans

- Acorn Behaviour Consultancy remains committed to reducing and eliminating use of restrictive practices and to contribute to the promotion and full realisation of the human rights for people with disability.
- Our Positive Behaviour Support Plans will promote the quality of life, uphold the dignity and safeguard the rights of our customers.
- Should inclusion of a Restricted Practice be deemed unavoidable, its use will be continuously monitored and reviewed in accordance with the NDIS Quality & Safeguards Commission’s Restricted Practices Policies.
Goal Three: Promote the Quality of Life of our customers

- Through our assessment processes, we will examine multiple elements of our customer’s life and analyse their interactions across domains and over time.
- We will evaluate our customer’s existing skills, achievements, future plans, and broad goals; analysing their opportunities to demonstrate choice, interact with others, access preferred partners, activities or items, convey emotions, share experiences etc.
"When we seek to discover the best in others, we somehow bring out the best in ourselves."

William Arthur Ward
We strive to provide environments in which challenges become opportunities for personal growth